



PRIORITY waste

CITY OF GIBRALTAR

Provider of Waste, Recycling and Yard Waste Services!

**Call Us: (586) 228-1200 or toll free
at (855) WASTE-65 or (855) 927-8365**



Ask about our dumpster services!

Connect With Us    

 info@prioritywaste.com

 www.prioritywaste.com



COMPOST COLLECTION

- ✓ Acceptable Yard Waste: grass clippings, shrubs and brush trimmings (under 6 inches in diameter and less than 4 feet in length).
- ✓ Unacceptable Yard Waste: sod, pet waste, dirt, rocks, trash, root balls, branches, plastics.
- ✓ Weekly collection starts the week beginning April 1st every year and ends the week ending with December 15th every year.
- ✓ Materials must be in brown paper yard waste bags or 35 gallon or smaller containers and must be less than 60 pounds.
- ✓ Compost/Yard Waste must be property and clearly labeled.



SOLID WASTE COLLECTION

- ✓ Your service day is **Monday**. Due to the Labor Day Holiday, your first service is Tuesday, September 7.
- ✓ We will collect waste at your curb in the 96 gallon containers provided by the City as well as any other container. Do not place your solid waste in paper bags.
- ✓ Solid waste includes household waste, food waste, and general rubbish.
- ✓ No container should weigh more than 60 pounds. Bulk Item Service includes but is not limited to washers, dryers, microwave ovens, stoves, hot water tanks, carpet and pads cut into 4ft sections, furniture, etc. Doors must be taken off of refrigerators, washers, and dryers for child safety reasons. If you are not sure about an item, please call us at **(586)228-1200**.
- ✓ We recommend but it is not required to always use a container as opposed to having loose bags at the curb. This will reduce the spread of materials with bags breaking due to weather or getting into before collection.
- ✓ Residents disposing of Freon Bearing Appliances that do not have the Freon removed and tagged by a licensed professional require a \$60 payment before your next collection day.

COMMINGLED ROLL-OFF RECYCLING CONTAINER

The Commingled Roll-Off Recycling Container is located at Gibraltar City Hall, **29450 Munro Ave., Gibraltar, MI 48173** for public use.

ALWAYS RECYCLE

- ✓ Clean Plastic Bottles & Containers #1, 2, 4, 5
- ✓ Clean Food & Beverage Cans
- ✓ Paper
- ✓ Clean Flattened Cardboard & Paperboard
- ✓ Clean Food & Beverage Cartons

FREQUENTLY ASKED QUESTIONS

WHERE SHOULD I PUT MY TRASH AND COMPOST?

We will be providing semi-automated trash service. Semi-automated service increases the safety of our employees by keeping them in the truck while servicing. The trash and compost containers need to be a minimum of 4 feet apart, on the curb, driveway, or in the street away from vehicles, without material in front or around the containers, and the opening facing forward.

WHEN WILL MY TRASH OR COMPOST BE PICKED UP? WHY DOES THE TIME OF SERVICE CHANGE?

We will service your city on Monday. Your trash collection is every week and your compost collection season is every week from the first full week of April through the second week of December.

Our trucks operate inside the city from **6am** until **6pm** every Monday. If you have not received your service by 6pm on your scheduled Monday service, you can go to our website and report a missed stop as well as provide other feedback you may have (www.PriorityWaste.com). Your weekly service time may change from week to week. It is best to place your containers at the curb after **6pm** the night before your scheduled service day.

HOW DO I SCHEDULE A BULK ITEM PICK UP?

Items too bulky or large for placement in the City issued containers shall be picked up on the regular collection day. Residents are not required to call ahead and schedule a bulk item pickup. Bulk items to be picked up shall include but not be limited to, washers, dryers, microwave ovens, stoves, hotwater heaters, carpet and pads cut into 4ft sections and under 60lbs, furniture, storm doors and windows, lawn furniture, as well as other items. If you are unsure if we will collect it, please call us at **(586)228-1200**.

WHAT HAPPENS WHEN A HOLIDAY FALLS ON OR BEFORE MY SERVICE DAY?

In the event a holiday falls on or before your collection day, your collection day will be move to the following business day. Holidays that affect your service are **New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day**. If a holiday falls on a weekend day, your collection day will not be affected.

MORE QUESTIONS?

Visit www.PriorityWaste.com or www.cityofgibraltar.net/departments/department-of-public-works
Or call **Priority Waste's Customer Service Line** at **(586) 228-1200**



HELLO CITY OF GIBRALTAR!

On September 7th, you will see a new friendly face providing you with exceptional collection services. Priority Waste was chosen to be your new residential waste and compost collection provider. You will soon see the Priority Waste difference with smiling crew members happy to be an active member in keeping your community clean. We realize getting to know your community will be an ongoing event every week for the first few months. As we get to know your community with our weekly service, we will become more efficient with your service. Soon enough, it will feel as if we aren't even there but your materials are gone.

Priority Waste is a locally owned, Michigan based waste, recycling, and compost collection company. We started our journey in February 2018 with the ideology to reset the standard for collection services. We wake up every day to be better than the previous and be the best in the industry.

Your new collection day is Monday. We recommend having your materials at the curb the night before so they are ready for when we arrive. Details regarding the service as well as frequently asked questions are inside this brochure.

Check our website www.prioritywaste.com for updates to your service as well as a digital copy of this brochure.

